

HOW TO MAKE A COMPLAINT

1. If you wish to make a complaint about the actions of an officer or about any aspect of law-enforcement operations concerning the Lincoln Police Department, please:
 - a. Come to the department and tell any employee that you want to make a complaint; or
 - b. Call the department or the Town Administrator's office and tell the person answering the phone that you want to make a complaint; or depending on the nature of your complaint, you may wish to contact the RI Department of Attorney General, the National Association for the Advancement of Colored People (NAACP), the American Civil Liberties Union (ACLU), or the Federal Bureau of Investigation (FBI)
 - c. Write your complaint and mail, fax or email it to the Chief of the Lincoln Police.
2. A supervisory officer is available to assist you in filling out a complaint form. This form asks you to identify yourself and then to give specific details about your complaint.
3. Your complaint will then be investigated. You may be contacted and asked additional questions about your complaint.
4. If it is going to take a long time to investigate your complaint, you will receive a letter telling you approximately when you may expect a reply.
5. When your complaint has been investigated, the chief of police will review the results of this investigation and you will be notified in writing the outcome of your complaint and subsequent investigation.

